

# Chalet Altesse

## Covid-19 safety concept

Dear Guests

The current situation with regards to the corona virus has necessitated certain restriction and adaptations in our Chalet. Our Staff are trained in the latest hygiene measures. We fully comply with the principles of the BAG/FOPH "protecting ourselves" and you.

### In the Chalet

- Hand disinfectant is available for you at the entrance to the chalet
- Gathering of people should be avoided: Please keep sufficient distance from other people in public areas
- Our house is only open for Chalet guests
- External persons (visitors) are not allowed to enter the chalet
- Where appropriate, our employees use gloves and/or masks
- Public areas are intensively cleaned and disinfected daily

### Bread delivery

- Please disinfect your hands when you touch the bread box.
- Please take only your own bread order with you to the apartment
- Only one person at a time should help themselves to the bread box so that you can keep the 2m distance.

### Wellness area

- The wellness area is open exclusively for our chalet guests and is cleaned daily.
- Guests must sign up for a 2 hour slot in the wellness area.

### Departure

- We kindly ask you to leave the apartment as you found it, as the disinfection process increases the cleaning time and we would like to give our next guests the best possible welcome. Thank you for your cooperation.
- We ask you to contact us immediately in case you experience any symptoms of illness during your stay or if you have tested positive for COVID19 after your departure.